



Tudor Grange Academy Solihull  
Dingle Lane  
Solihull  
West Midlands  
B91 3PD

7<sup>th</sup> October 2022

Dear Parent / Carer

It has come to my attention that communication between the Academy and parents / carers has not been as good as it should have been over recent days and I wanted to write with an apology and an update.

We know that students are supported best when the family and the school maintain good communication. I also know how frustrating it is when you receive information with late notice or when you don't get a response to your queries.

This week, an IT issue meant that emails that were sent via our school system have not all been delivered. This meant that parents / carers may not have received:

- A reminder about the early closure for open evening
- An invite to Year 10 parents' information evening
- Notification of detentions / praise

Whilst the website is regularly updated with information and should be a good source of reference for you, I appreciate that the emails are an essential part of our communication. I am sorry for any inconvenience or upset this may have caused.

We are confident that the IT team have now rectified this situation. They have, however, identified that there are a number of parent / carer email accounts where the inboxes are full and this is preventing emails from being delivered. **Please can I ask that you check that we have the correct email address for you and that the inbox for this email is able to receive messages.** You can check the email address we have for you by logging into your MCAS account.

### Upcoming events

I am including in this letter some key dates to help you plan ahead for the final two weeks of this half term.

10 <sup>th</sup> – 14 <sup>th</sup> October	Year 11 Guidance Meetings / Year 11 MFL Speaking Exams
11 <sup>th</sup> October	Sports Personality Awards (by invitation only – parents / carers have been emailed about this)
14 <sup>th</sup> October	Year 7 PTA Disco (information can be found <a href="#">here</a> on the website)
18 <sup>th</sup> October	PTA – Annual General Meeting (information can be found <a href="#">here</a> on the website)
20 <sup>th</sup> October	Wellbeing workshop for parents and carers – supporting someone experiencing anxiety (information can be found <a href="#">here</a> on the website)

Learning habit reports will also be issued before the half term break. Letters about these reports are also on the website (Year 7 – 11 [here](#) and sixth form [here](#)).





### Open Evening

We held our annual open evening on Thursday 6<sup>th</sup> October and welcomed over 1400 visitors through our doors. Thank you to all of the students (over 300!) who helped as tour guides or in departments. They were excellent ambassadors for the Academy and countless visitors went out of their way to tell me how impressive the students were. Thank you for your support in getting them here (and helping them to get up on time after a late night!).

Once again, apologies for any inconvenience caused by this communication issue and please do get in touch if you experience any further issues.

Thank you for your continued support and I hope that you have a lovely weekend with your families.

Yours sincerely

Mrs C Smith  
Principal

## EVERY SCHOOL DAY COUNTS

0 days off school	<b>100%</b>	Perfection
Equates to 2 days off school each year	<b>99%</b>	Excellent
Equates to 5 days off school each year	<b>97%</b>	Good
Equates to 10 days off school each year	<b>95%</b>	Slight Concern
Equates to 20 days off school each year	<b>90%</b>	Concerned
Equates to 30 days off school each year	<b>85%</b>	Very Concerned

  

5 days absence over the whole year <b>97% - 100%</b> Good chance of success and progress	20 days absence over the whole year <b>90%</b> Less chance of success. Harder to make progress	20+ days absence over the whole year <b>Under 90%</b> Detrimental to success and progress
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## EVERY MINUTE COUNTS

**LATENESS = LOST LEARNING**  
(Figures below are calculated over a school year)

5 minutes late each day	<b>3 days lost!</b>
10 minutes late each day	<b>6.5 days lost!</b>
15 minutes late each day	<b>10 days lost!</b>
20 minutes late each day	<b>13 days lost!</b>
30 minutes late each day	<b>19 days lost!</b>

**BE AT THE CLASSROOM ON TIME AND READY TO LEARN!**

