

FREE SCHOOL MEALS (FSM) VOUCHERS - FAQs

We are glad that most of our families have been able to access their vouchers over the weekend. Thank you for your patience whilst we are making this new system work effectively.

Please do contact us if you have not been issued vouchers and you think that you should have received them.

We have been answering questions over the weekend, the most frequently asked questions and our responses are set out below.

I have older children who have qualified for the vouchers, but I should be receiving vouchers for their younger brothers/sisters too, what do I do now?

You will need to contact your school office on Monday 30/03/20 and alert them to this. They should be able to ensure they have the correct details for all your children and then they will issue the vouchers you are eligible for.

I have a child in reception/year 1/ year 2 and I know that their friends have received vouchers. I receive benefits/ Universal credit, but I have not received any vouchers, what do I do now?

Your child receives free school meals through the universal infant free school meals scheme but you should have been advised that you needed to make a separate application if you think your child is eligible for free school meals and your school should receive a pupil premium payment to support your son/daughter.

You should have been asked to apply through the link below:

<https://www.gov.uk/apply-free-school-meals>

If you are making a new application and this has not yet been processed, then please contact your school from Monday 30/03/20 to confirm that you have made an application and we will arrange for you to receive the vouchers.

Will you be/when will you be issuing another voucher(s)?

As we have not received any Government guidance about the national scheme and we know that some of you want to be able to plan, we will make arrangements so that you receive another voucher from us on Friday 3rd April, again this will be for £23.00 per child. Our hope is that we will know more about the Government scheme and we will have launched this over the Easter break.

Please keep communicating with us if you are experiencing any other difficulties; we are very committed to ensuring that we support all our families throughout the school closure period.

